

Interfaith Homeless Emergency Lodging Program (IHELP)

Combating Homelessness as a Community



What is IHELP?

- IHELP is a unique shelter model that provides homeless individuals with hope and opportunity for a better future by offering overnight shelter, meals, showers, case management, and connections to community services.

<http://www.youtube.com/watch?v=TGWHGC-4ksc>



Replicable Model

In Tempe, TCAA provides the staffing for day-to-day operational and fiscal management of the IHELP program and provides Case Management and workforce development services.

Twelve different faith congregations open their facilities to allow the homeless “guests” to sleep on their property.

Volunteers provide a potluck style evening meal at the host site and are encouraged to eat dinner with the guests. Volunteers also assist with laundry and other program needs.

History:



In 2006, TCAA started the first IHELP program in Tempe in partnership with 6 faith congregations providing shelter 3 nights a week. The program would grow over the next few years to include over 30 faith congregations providing shelter and meals to 35 homeless “guests” 7 nights a week.



In 2010, LSSSW started the Mesa I-HELP program with a small group of committed volunteers and faith leaders. Mesa I-HELP currently provides shelter 7 nights a week to 25 homeless women.



In 2012, CCCC started the Chandler I-HELP program. Chandler I-HELP currently provides shelter 3 nights a week to 20 homeless individuals.



Model for Collective Impact

Recently, the Tempe, Mesa, and Chandler IHELP organizations have come together to form the East Valley IHELP Coalition. Goals of this coalition include:

- Utilize HMIS to share client data and outcome measurements
- Establish ongoing communication system to learn from each other, discuss environmental changes, program changes, resources, and new opportunities.
- Share resources and seek new funding opportunities as a coalition
- Coordinate marketing, advertising, and advocacy efforts
- Promote the expansion of the IHELP model in other communities.

Effective Use of Resources:



Donated Shelter Space
 $(\$200 \times 365 \text{ nights}) = \$73,000$



Donated Meals
 $(\$200 \times 365 \text{ nights}) = \$73,000$



Donated Volunteer Hours
 $= \$123,596$

Outcomes:

For the past 4 years, TCAA has been tracking case management outcomes for IHELP clients and currently tracks client data using HMIS.

In FY 2011-12:

- **143** clients obtained vital documentation
- **160** clients obtained government benefits
- **202** clients obtained employment
- **69** clients obtained housing



Shower Power

Donated by Tempe Leadership Class XXV, the mobile shower unit provides nightly showers to homeless individuals in IHELP as they seek to obtain and maintain employment. Shower Power is also available for rental throughout the year.



Chandler IHELP Story



1. Building relational bridges and trust between Faith communities, Nonprofits, Civic Leaders and the Business Community.
2. Helping our city with volunteerism and projects directed by the Mayor.
3. MORE: **M**aximized **O**verlap of **R**esources and **E**nergies

Chandler IHELP Story



For Our City
The Community Serving



Chandler IHELP

Future Plans

- a) July 2013 CCCC will bring on a VISTA worker
- b) July 2013(+) Add to our list of Faith and Community partners and flesh out year round 7 night/week program
- c) October 2013 Complete Shower Trailer
- d) Work with Tempe and Mesa IHELPS to partner and apply for grants for support services and other program needs.